## **Booking conditions**

The Nolla Company (later Nolla) will comply with these terms and conditions as well as the general terms and conditions of the cottage rental agreement when renting out-of-town cottages for short-term accommodation. These terms and conditions are binding on both parties after the customer has paid Nolla the booking fee or the final payment.

## Booking and payment

The person making the reservation must be a person or other person over the age of 18 or otherwise legally competent. Payment is due in full at the time of booking. Receipt and booking confirmation will be sent to the customer immediately or no later than the next working day. The reservation must be canceled no later than two (2) weeks before the start of the holiday, in which case a 20% reservation fee will be charged for the reservation. If the customer cancels his / her reservation after this time limit, he / she must apply

for compensation from his / her own travel insurance.

The customer is responsible for cleaning the cottage and taking the rubbish to the place assigned to them. If the customer fails to clean the cottage, he will be charged a booking fee of 187 euros, which will be refunded by Nolla to the next customer. Pets are allowed in Tvijälp in cottages number 1 and 2, in Viikinsaari in cottage number 3. Pets must be kept connected on the island. The destination can only arrive at a certain time if the guest does not arrive at all, or is late for the agreed time Nolla or his / her partner is not obliged to refund the payments already made.

Nolla has the right to cancel the reservation 24 hours before the booking commences the customer in terms of safety for justified reasons, such as the result of a large wave height, or third-party implemented by Covid19, wind conditions, or similar restrictions. In this case, the reservation will be postponed to another time.

## Other considerations

Instructions for using the Nolla, safety card and island rules can be found in the cottage.

Contact details of the service provider The Nolla Company Oy Uudenmaankatu 25 A 7, 00100 Helsinki https://nollacabins.com info@nollacabins.com 010 384 5000

Welcome to Nolla!

## NOLLA